



POS Ticketing & RFID Access Control

Destination & Day-Ski Resorts

Complete System Integration: That's the RTP Difference.



By streamlining your operations with **RTP|ONE's Integrated Solutions**—including Ticketing & POS, Automated RFID Access Control, Activity Manager and Food & Beverage—you'll have more time to take care of your Guests.

Extended Resort Management Solutions

Ticket Distribution

- The RTP|Distribution Services (DS) system allows you to safely and easily sell tickets through many different sales outlets—from supermarkets to local hotels
- Works seamlessly with InComm® and Blackhawk® supermarket programs
- RTP|DS Internet Portals allow third-party distributors to activate media or create orders in the RTP|ONE system

RTP|Kiosk

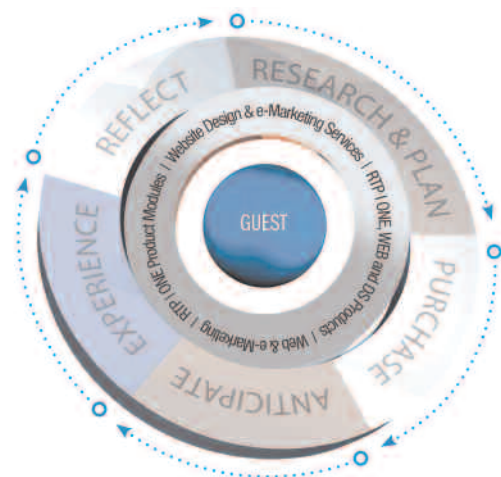
- Increase customer service and reduce staffing costs by selling products and fulfilling orders through a self-service kiosk
- Change the look to suit your branding needs at each kiosk with an easy-to-use administration tool

ONE|Store

- RTP's eCommerce application allows customers to purchase tickets, lessons, rentals, activities and retail items online
- ONE|Store offers print-at-home ticketing, re-loadable options or creates an order that can be fulfilled at a RTP|ONE Kiosk or POS at your resort
- Integrates into your existing website, and can be customized to meet your resort's specific needs

RTP|Connect

- Links RTP|ONE to third-party systems such as property management or food and beverage systems
- Selling tickets, value-based products or creating orders are just a few ways these third-party Systems can be linked to RTP|ONE



5-stage Guest Life Cycle

RTP|ONE - Complete Resort Management Solutions

Ticketing & Pass Sales

- Create a variety of ticket and pass products to accommodate your operational needs: one-day, multi-day, seasonal and multi-location access products are just a few of the choices
- Define your own ticket and pass layouts with RTP|Media Designer

Automated RFID Access Control

- SKIDATA offers a variety of access control turnstiles for walk up access; "Hands-free" barriers automatically open when RFID media is read, allowing quicker access to the mountain
- SKIDATA access control gates or hand-held devices seamlessly integrate with RTP|ONE
- Choose from RFID, barcode or both on the same gate
- View guest photos on a gate monitor as they pass through a turnstile; storing captured photos becomes another fraud deterrent for your operation, and can provide law enforcement with evidence

Retail Sales & Inventory Management

- Sell retail products while constantly keeping track of your on-hand inventory
- Perform purchasing, receiving, transfers and physical inventories from the same system
- RTP|ONE Retail solution scales from 1,000 to 1,000,000 SKUs, so it can run everything from a souvenir shop to an enterprise-wide retail system

Food & Beverage Sales

- Flexible and scalable to handle any size of operation
- Supports quick service, bar service and fine dining configurations
- Gift Card and Resort Charge features can be utilized in your dining operations using RTP|ONE's fully integrated capabilities

Activity Manager

- Schedule activities with specific available inventory and configure it so that only certain sales channels see inventory specific to them
- As activities are sold, the system adjusts available inventory in real time
- Schedule all activities requiring capacity control—from tubing hills to dinner sleigh rides and more

Snowsports School

- Fully integrated scheduling and resource management systems for all your snowsport school operations; run incentive pay programs with comprehensive payroll calculations tool
- Search for available instructors based on guest skill level and user definable attributes; instructors can log into their own portal for bookings

Rental & Inventory

- A fully integrated rental management solution for sports retail businesses
- Customers can save time by using dedicated sign-in terminals to create rental contracts
- Personnel assign equipment to the customer's contract—allowing you to keep better track of where your equipment is, whether it's skis, snowboards, or even rental bikes

What's New in RTP|ONE?

Gate Monitoring

- Monitor guests as they pass through turnstiles with handheld devices; compare the guest's photo stored in RTP|ONE to the skier using the pass for an added fraud deterrent
- Gate Monitoring also runs insides of RTP|ONE on a PC, so your staff can monitor from the comfort of a lift shack or an office

Client Studio

- Improved sales and order fulfillment for faster transactions
- Enhanced configurability and design tools

Installation & Administration Management Tools

- Streamlined installation and ongoing management of RTP|ONE solution for faster time to benefit

Security & Performance Enhancements

- Incorporates the latest PCI PA-DSS security requirements and performance-driven Microsoft® technologies

Business Performance Management Solutions

Reporting Manager

- RTP|ONE has hundreds of pre-built reports that provide detailed analysis on sales, revenue and visitor statistics
- Either use standard Microsoft® Reporting Services report templates or customize your own reports

RTP|Analytics

- A new business intelligence solution from RTP designed to help you gather, store, organize, and analyze data from your organization's transactional systems to make better strategic and business decisions
- Provides easy-to-use, in-depth and flexible reporting capabilities to meet your reporting and analysis needs across your business
- Leverages familiar Microsoft® Excel tools and other ad-hoc reporting tools
- Optimize your business and your guest's experience at your resort

Loyalty

- Reward your best guests by awarding them points in an RTP-supported Loyalty program
- Redeem points for discounts on future purchases, free products or other special rewards

KPI's & Dashboards

- Graphical depiction of your business performance

"Deploying RTP's integrated POS/Ticketing software, RFID access control and reloadable media online has enabled us as a 21st-century ski resort to improve our guest experience with faster access to the snow, improved customer loyalty and satisfaction, while at the same time, increasing our operational efficiencies. A true win-win." John Gifford, GM Stevens Pass



Look to RTP for Leadership, Expertise & Integrated Solutions.

RTP. Simply Better.

Leadership

- **RFID Automated Access Control** - Proven technology from SKIDATA, the worldwide leader in Access Control Solutions.
- **Reloadable RFID** - Convert anonymous skier passes to 'loyal customer media' that can be easily reloaded online.
- **Business Intelligence** - RTP|Analytics helps monitor your business performance by transforming data into valuable customer information.

Expertise

- **22 of the top 30 ski resorts in North America** trust RTP software to run their front-end Ticketing & POS systems & back-end operations.
- **With more than 40 years of combined expertise** in the resort and recreation industry -- and nearly 1000 customers worldwide -- RTP and SKIDATA assist you through product development, implementation and support.

Integration

- **The only fully integrated POS/Ticketing Software, Access Control, Interactive Marketing and Third-party Distribution Services** company dedicated to the ski resort industry.

- Founded 1998: Headquartered in Avon, Colorado
- Industry-leading software and internet design services for resort and recreation industry
- 22 of the top 30 ski resorts in North America use RTP software

- Denver office
- Centrally located for easy access to Denver International Airport, Downtown Denver and surrounding metro area locations

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